

The Next **200** YEARS Start Now



 **LIBERTY**
BANK

FY2025
ANNUAL REPORT

2025 KEY HIGHLIGHTS

- Team Liberty dedicated **16,559 hours** to volunteerism
- Invested more than **\$4 million** in Liberty Bank Foundation grants and corporate sponsorships
- Generated more than **\$9 million in revenue** via Liberty Bank Investment Services
- Reached a record **93% overall customer satisfaction** rating on more than 14,000 customer surveys
- Hosted **10 Academy for Small Business** programs with **173 participants**
- Conducted **58 Fraud Prevention** classes
- Originated **\$23 million in Community Reinvestment Act (CRA)** eligible tax credit investments that **created 432 affordable rental housing units** throughout our CRA Assessment Area
- **Identified 547 customers/businesses** that were victims of frauds or scams — **stopping \$17 million in losses** for these customers
- Recognized for being the **No. 1 bank for purchase units** again (single family and condos) and No. 1 on the commercial side for both units and dollar volume
- Voted a *Hartford Courant* **Top Workplace for a 14th consecutive year**



To the Liberty Bank Community

As Team Liberty reflects on 2025, we feel immense pride not only in Liberty Bank's longevity but also in our sustained success and remarkable journey together to improve the lives of our customers, teammates, and communities.



Last year was a historic one, as we commemorated our 200th Anniversary, choosing to celebrate this historic milestone by giving back to our customers and communities in meaningful ways. While we celebrated our two centuries of success in grand fashion, we also remained laser-focused on our day-to-day duties running the bank, resulting in another terrific year.

In 2025, after a lot of hard work and endorsement by our Board of Directors and Corporators, the formation of our mutual holding company – Liberty Financial Corporation – became a reality. *Why is this important?* It means we will remain a mutually-held bank for generations to come. Ownership by our depositors rather than outside shareholders strategically positions us for another 200 years of mutual banking.

In the pages ahead, you'll read more about these successes, including another year of exceptional financial results; the J.D. Power Award for #1 Retail Banking Customer Satisfaction in the New York Tri-State Region; and compelling examples of how delivering extraordinary customer experiences continue to solidify us as a bank of choice in the markets we serve.

We will confront both persistent challenges and unplanned ones in the years ahead. However, Team Liberty – through hard work, collaboration, and executing on our strategic plan – always finds ways to turn challenges into opportunities and leverage the momentum generated from the previous year.

On behalf of our Board of Directors and Executive Leadership Team, I want to thank Team Liberty as well as our customers and community partners for another memorable chapter in Liberty Bank's storied history.

With 2025 behind us, the next 200 years start now. Team Liberty looks forward to embarking on this exciting journey with you.



David W. Glidden
President & CEO

There's a reason we've been named a
Top Workplace for 14 consecutive years.



2025: A Year of Outstanding Growth and Momentum

Liberty Bank's story in 2025 was one of exceptional performance and purposeful execution.

Through the dedication of our teammates rallying together as One Bank, **Total Assets grew 11% to \$9 billion, while Pre-Provision Net Revenue reached \$91.5 million and Net Income totaled an impressive \$84.0 million.**

Our Consumer and Commercial Lending teams delivered outstanding results, expanding our gross loan portfolio by \$860 million and achieving \$7 billion in outstanding loan balances. At the same time, despite an intensely competitive rate environment, we successfully grew deposits by \$435 million, or 7%, reflecting the strength of our relationships and pricing promotions.

Disciplined Asset and Liability Management continued to be a key differentiator, helping drive Net Interest Income to \$273 million, an 11% increase over 2024. Across the organization, strong execution fueled Fee Revenue growth of 10%, reaching \$59 million, with every major category of Non-Interest Income outperforming expectations. Liberty Bank Investment Services also continued its impressive trajectory, generating more than \$9.2 million in revenue.

As we invested in the future, operating expenses increased 10%, reflecting our commitment to strategic initiatives that strengthen our teammates, enhance our processes, and accelerate technology innovation. These investments position us to deliver meaningful returns and long-term value in 2026 and beyond.

Our conservative approach to risk management remains unwavering. The Allowance for Credit Losses ended 2025 at \$85 million, representing 1.21% of Gross Loan Balances, well above peer group averages, underscoring our commitment to maintaining strong reserves and preserving financial strength.

We also benefited from favorable market conditions, with capital gains on our Marketable Equity Securities portfolio increasing to \$52 million. Most importantly, our Tier 1 Leverage Capital Ratio of 13.39% remained the highest among our peers, a powerful illustration of Liberty Bank's enduring stability, resilience, and financial strength.

Building a Stronger "Team Liberty" Together

Our financial performance reflects not only what we achieved in 2025, but also the strong foundation we continue to build for the future.

As we look ahead, our greatest advantage remains the passion, talent, and commitment of our teammates. The accomplishments of 2025 are more than a measure of financial success; they demonstrate what is possible when we come together as One Bank with a shared purpose.

With strong momentum, a clear strategic vision, and an unwavering commitment to serving our customers and communities, we are well positioned to achieve even greater success in the years ahead. *The future is bright, and together, we will continue building a stronger Liberty Bank for generations to come.*



Go Team Liberty!

A red ink signature of Paul S. Young, Chief Financial Officer.

Paul S. Young
Chief Financial Officer



Consolidated Balance Sheets

At December 31, (dollars in thousands)

	2025	2024
Assets		
Cash and investments	\$ 1,605,420	\$ 1,574,702
Loans:		
Consumer residential	1,791,089	1,437,226
Consumer	631,515	491,020
Commercial mortgages	3,281,363	3,131,329
Commercial	1,281,004	1,065,753
Gross loans	6,984,971	6,125,328
Allowance for credit losses	(84,736)	(72,641)
Loans, net	6,900,235	6,052,687
Other assets	478,467	475,562
Total Assets	\$ 8,984,122	\$ 8,102,951
Liabilities and Capital		
Deposits	\$ 6,927,499	\$ 6,492,186
Federal Home Loan Bank borrowings	697,039	328,112
Other liabilities	184,236	203,465
Total Liabilities	7,808,774	7,023,763
Capital	1,175,348	1,079,188
Total Liabilities and Capital	\$ 8,984,122	\$ 8,102,951

Celebrating 200 Years by Giving Back to Our Communities

Over the past two centuries, Liberty Bank has grown and evolved with the changing times, but one thing has remained constant: Our committed to our mission to improve the lives of our customers, teammates, and communities for generations to come. Bolstering that mission, is our brand promise, to “Be Community Kind.” These are words to live by, and we do.

To commemorate our 200th anniversary, we chose to honor our rich history by giving back to the communities we serve – the way our founders would have wanted us to when they started this bank in downtown Middletown in 1825.



\$1,825 to 48 Nonprofits

In a nod to the year the bank was founded, Liberty Bank Foundation donated \$1,825 each to 48 nonprofits in the communities where the bank has branches – donating nearly \$90,000 in total. The organizations were selected by Liberty Bank customers.

From Derby, Connecticut to East Longmeadow, Massachusetts and towns in between, local organizations are putting the \$1,825 to good use.



Building and Donating 200 Bikes

Team Liberty built 200 bikes in 2025. We donated the bikes to the Boys & Girls Club of Hartford, that gave them to local children who otherwise may not have been able to own a bike of their own. For some, it was their very first bike.



Granting Wishes

We donated \$200,000 to Make-A-Wish Connecticut and \$50,000 to Make-A-Wish Massachusetts and Rhode Island to help fulfill the wishes of local children with critical illnesses.

Because of this donation, Jack met the U.S. Men's National Soccer Team, Ana traveled to Hawaii, and Lincoln got his camper. We even gave Jamell a Pomeranian puppy at our headquarters on Long Hill Road in Middletown.



Socktober

Team Liberty collected 5,201 pairs of socks and donated them to area shelters during October. An annual global movement, Socktober shows that even small actions, such as donating a pair of socks, can make a big difference in the lives of those who are experiencing homelessness.



200 Birthday Boxes

We assembled more than 200 Birthday Boxes, which were delivered to pantries located throughout the communities we serve. These boxes gave local families everything they needed to enjoy their own birthday celebrations at home.

Offering a Hand

We partnered with Hands on Hartford to provide lunch kits to ensure children have healthy lunches on days they are not in school.

Hands on Hartford supports individuals and families in Hartford by providing services that address basic needs and promote long-term stability.

Ensuring a Happy Thanksgiving for All

Liberty Bank partnered with Max Hospitality, Connecticut Foodshare, and Sardilli Produce & Dairy and prepared, assembled and donated 200 Thanksgiving Meal Kits to area families in need.

The kits, which included a turkey and all the fixings, went to four food pantries: HRA of New Britain Food & Resource Center (New Britain); Loaves & Fishes Food Pantry (New Haven); Love and Serve Food Pantry (Naugatuck); and The Storehouse Project – Peret Food Pantry (Milford).

A Timely Customer Endorsement Celebrated During our 200th Anniversary Year



Liberty Bank delivers the most satisfying retail banking experience in the New York Tri-State Region, according to the 2025 J.D. Power U.S. Retail Banking Satisfaction Study.

Liberty Bank ranked first in the survey in overall satisfaction and level of trust – outperforming banks in New York, Connecticut, and New Jersey. We also earned top scores in other categories including convenience, people (tellers, representatives, and call center agents), account offerings, and the ability to resolve problems.

This achievement reinforces what we consistently hear in our own customer surveys and reflects the strength of our work not only in Connecticut and Western Massachusetts, but across the entire tri-state region.

Building Relationships

Award-winning customer service at Liberty Bank reflects our dedication to really connect with everyone who walks into a branch. “At the Groton branch, that means greeting as many customers as possible by name when they walk through the door,” says **Kristen Rose, Branch Operations Supervisor**. “It’s a simple gesture that illustrates our larger commitment to our customers.”



“In an increasingly digital world, personal relationships matter more than ever. Our teammates take pride in knowing our customers, understanding their needs, and being a trusted resource when it matters most. That human connection is at the heart of the experience we strive to deliver every day.”

KRISTEN ROSE, BRANCH OPERATIONS SUPERVISOR, GROTON BRANCH

Branch teammates are hyper-focused on helping customers reduce the financial stress in their lives.

“Banking shouldn’t be scary, it shouldn’t be hard, and we try to make banking as easy as possible for our customers,” Rose says. “That’s why we deliver the highest level of care. Our customers have full confidence knowing they will benefit from an extraordinary banking experience every time they walk into our branch.”

“This award represents the very best of who we are at Liberty Bank. It’s not defined by a single interaction, but by the relationships we build, the trust we earn, and the positive impact we make in the lives of our customers, teammates, and communities every day.”

DAVID BOUFFARD, BRANCH MANAGER, QUAKER HILL BRANCH

A Win for Collaborative Service

"The J.D. Power Award for retail customer service is a recognition not only of the customer-facing retail team but also of their internal partners committed to our One Bank approach," says **Jim Brainerd**, *Branch Manager of Liberty Bank's Durham branch*.

While customers may not see branch teammates working with other departments, they benefit from the seamless way these teams work together to support the customer experience.

"Together we're able to support a customer's individual needs," Brainerd says.



"Fortunately, we have access to a wide range of partners across the bank, which enables us to meet any need presented and provide that best-in-class customer service and experience. That is our standard, and it's really the expectation that we've set for customers."

JIM BRAINERD, BRANCH MANAGER, DURHAM BRANCH

Recognizing our Culture

"While the J.D. Power Award recognized Liberty Bank for outstanding customer satisfaction, the feeling that customers get when they walk into the bank is bigger than that," says **David Bouffard**, *Branch Manager of Liberty Bank's Quaker Hill branch*.

That feeling reflects the bank's **Be Community Kind** brand and its role as an active member of the community. Customers see team members doing volunteer work; they know the bank's foundation invests millions in program grants for community organizations; and they recognize Liberty Bank as a reliable neighborhood fixture that's been here for 200 years.

This deeper connection reinforces loyalty, encourages referrals, and ensures that customers feel genuinely valued, beyond any single transaction or interaction on a given day.



A Special Recognition

Liberty Bank is no stranger to awards. In 2025, Liberty teammates voted the bank a Top Workplace for the 14th consecutive year. We've received the Best-in-State Bank from *Forbes* over multiple years. Our teammates also receive individual accolades due to their reputation in the industry and their work in the community. But when it comes to earning the J.D. Power Award in 2025, that holds particular meaning for Team Liberty. The award not only reflects the results of J.D. Power's independent survey of banking customers, but also reaffirms data from our internal customer surveys and the informal feedback Senior Universal Banker, Tracy Santiago, receives every day from folks who walk into the bank.

"It's the customer service that keeps people coming in," she says. "If you don't deliver extraordinary customer service, they can go right down the street and find five other banks."

The bottom line is the J.D. Power Award is the kind of recognition companies – in banking and other industries – aspire to achieve. For Team Liberty, it came at the right time in a year when we also celebrated our historic 200th anniversary.



"The J.D. Power Award is different because it's really recognizable and it's an endorsement from our customers. It tells others that we're a bank you can trust."

TRACY SANTIAGO, SENIOR UNIVERSAL BANKER, GLASTONBURY BRANCH

EMPOWERING GROWTH AND STABILITY THROUGH PURPOSEFUL LENDING

All the (Non-Dairy) Ingredients for Sweet Success

After achieving success with two locations of his vegan ice cream shop, Via Láctea, in Puerto Rico, co-owner Reinaldo Sánchez was eager to introduce the concept to New Haven's Audubon Arts District when he moved to Connecticut for his partner's Ph.D. program at Yale University.

Tony Rossley, Liberty Bank Vice President and Senior Business Banking Officer, agreed that it was a great concept that would thrive in the community.

"I had talked to other banks before, but they either didn't have the products I was looking for or didn't see the vision," Sánchez says.

To set Sánchez up for success, Rossley connected the entrepreneur with advisors at the Connecticut Small Business Development Center to help solidify the numbers in his business plan. Liberty Bank issued Via Láctea a Small Business Administration loan in late 2024, and the company set to work renovating a storefront in the arts district that had been abandoned for seven years.

"Securing that loan enabled us not only to open the stores, but also to take a part of New Haven, enhance it, and help drive its future success," Sánchez says.

The store found immediate success dishing out non-dairy frozen desserts and gluten-free pastries to locals, earning recognition from the Greater New Haven Chamber of Commerce.



Commercial Strength, Community Mindset

Liberty Bank's commercial real estate lending division enjoys a unique position in the market, given its capacity to close large deals without losing the personal touch of a community-focused, local lender.

"We've been a consistent, reliable source of financing for our customers for decades," says Chris Arnold, Senior Vice President and Department Head Commercial Real Estate Lending at Liberty Bank. "That tremendous stability really empowers my team to invest in the communities in which we operate."



Jason Rudnick, Principal and COO with RJ Development + Advisors LLC, has chosen the bank for more than a dozen deals over the past two decades, including the recent Beam project, a 203-unit, multi-family development in New London. That project's been so successful, Rudnick and Liberty Bank are now in discussions about phases 2 and 3.

"Liberty Bank is a partner in the deal, and they really take pride in getting to know the people they do business with," Rudnick says.

In 2025, Liberty Bank's commercial lending team closed more than 40 commercial real estate loans, worth just over \$715 million. Its commercial real estate portfolio expanded just over 6%. Those deals included customized loan options that allowed sponsors to execute on a variety of multi-family housing projects, retail, and hospitality projects.

The Beam project is another example of the strong customer relationships the bank has and its ongoing efforts to supporting multi-family developments, including forward looking projects with low- to moderate-income housing components. It underscores Liberty Bank's unwavering commitment to community development, housing accessibility, and strategic construction lending through partnerships with customers like RJ Development + Advisors LLC who pursue projects that deliver both economic and social value.

Realizing a Dream: The Story of a First-Time Homebuyer

The story of Ashley Bailey is a great example of Liberty Bank going the extra mile to help first-time homebuyers. Ashley purchased her first home in New Haven in 2025. Vacant for 20 years, this historic, multi-family home was identified for restoration by the Neighborhood Housing Services of New Haven, an organization committed to empowering families and revitalizing neighborhoods, just as Ashley was looking for a place for her and her daughter.

Getting to her move-in moment, however, took time. "It took patience," Ashley said, explaining that she went through the homebuying process, but also had to wait for all the renovation work to be complete.

While Neighborhood Housing Services of New Haven helped Ashley through homeownership classes and managed for the renovation work at Ashley's new home, it was Liberty Bank that ensured Ashley could finance the purchase and cover the upfront costs.

Ashley primarily worked with an affordable lending originator at Liberty Bank who both processed her loan and helped her secure \$80,000 in down payment funds.

Liberty Bank also partners with organizations like Neighborhood Housing Services of New Haven, and it works with first-time homeowners to identify and secure financial assistance. In Ashley's case, money came from the Connecticut Housing Finance Authority (CHFA) Time to Own Program, the Housing Development Fund, Live Where You Work, Forever Home, and Home Ownership Matters grants through the NAACP.



In addition, Liberty Bank has strong relationships with builders who are looking to increase homeownership by coming up with creative solutions to help with today's housing crisis. Some developments include homes for working families to purchase, and Liberty Bank provides the financing options.



"Working with Tony Rossley was a great experience. He and his team really understood the assignment."

REINALDO SÁNCHEZ, CO-OWNER OF VIA LÁCTEA



"One of the wonderful things about Liberty Bank is it's not just about the loan; they really know their clients."

JASON RUDNICK, COO WITH RJ DEVELOPMENT + ADVISORS



"I'm very happy with the outcome. I've always wanted to have something to leave behind for my daughter."

ASHLEY BAILEY, FIRST-TIME HOMEBUYER

BOARD OF DIRECTORS

Doug Anderson, Board Chairman – *Retired, Savings Bank of Manchester*

William T. Christopher – *Retired, Lawrence Memorial Hospital*

Jean M. D'Aquila – *D'Aquila Law Offices*

David Director, Board Vice Chairman – *Connecticut Lighting Centers, Inc.*

David W. Glidden – *Liberty Bank*

Steve J. Gorss – *Incredible Motels, Inc.*

Chandler J. Howard – *Retired, Liberty Bank*

Wallace Jones – *WJ Financial Advisors, LLC*

Susan Martin – *Middlesex Health System*

Elsa Núñez – *Retired, Eastern Connecticut State University*

Kolawole Olofinboba – *Fairview Capital Partners*

Timothy Ryan – *Retired, Town of Wallingford*

EXECUTIVE LEADERSHIP TEAM

David W. Glidden – *President and Chief Executive Officer*

Jeremy Miller – *Senior Executive Vice President, Chief Operating Officer*

Robert Parry – *Senior Executive Vice President, Chief Administrative Officer*

Dan Matos – *Senior Executive Vice President, Special Counsel*

Minnie Saleh – *Senior Executive Vice President, Chief Retail Banking Officer*

Paul Young – *Senior Executive Vice President, Chief Financial Officer*

Matthew Cammarota – *Executive Vice President, Head of Consumer Lending*

Troy Damboise – *Executive Vice President, Chief Risk Officer*

Dan Flynn – *Executive Vice President, Chief Credit Officer*

Audra Hamel – *Executive Vice President, Chief Marketing Officer*

Dinora Lopez – *Executive Vice President, General Counsel*

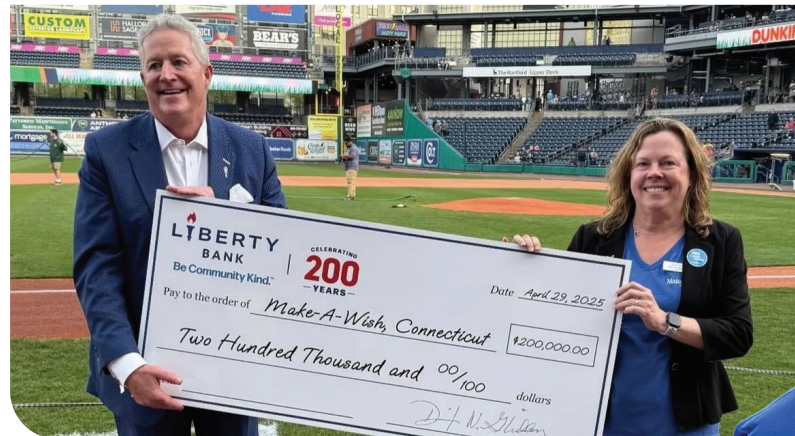
Patrick Torney – *Executive Vice President, Chief Information Officer*

Natalie Weaver – *Executive Vice President, Chief Human Resources Officer*



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